

Welcome to Hamburg

Welcome to Hamburg!

Welcoming Culture, example of the City of Hamburg



1. Welcome to Hamburg

- objectives, projects, elements

2. Hamburg Welcome Center

- facts and figures
- local administration service
- general newcomers service
- service principles
- website, contact data and business hours

3. Further Activities for a Welcoming Culture and an Inclusive Labour Market Policy

Concept "Metropolis Hamburg - Growing City"

Target:
qualitative growth
quantitative growth

Enhancement of the international attractiveness

Promotion of immigration from inland and abroad

Above average economic and employment growth

Guarantee of quality of life and sustainability of the city

Welcome to Hamburg

Chronology



Main Project "Welcome to Hamburg"

Hamburg Welcome Center

Hamburg Welcome Network

Hamburg Welcome Portal

offered to:

approx. 90.000 newcomers (2012)

from:

Inland approx. 65,000

Abroad approx. 25,000

Sovereign Service

foreigners and immigration law

- (unlimited) residence permits *
students: only first residence permit
- free movement certificates
for EU-citizens
- visa-extensions
for business travellers
- acceptance of
formal obligations
- ...

registration

- registration of residence
students: only first registration
- application for
good-conduct certificate
- ...

- * visa proceeding:
German embassy / consulate and
Hamburg Ministry of the Interior

Core Target Group: "Qualified foreign immigrants"

⇒ experts and executives

- skilled specialists
- managerial and executive staff
- scientists
- researchers
- graduates
- internationally-active sportsmen and artists
- highly qualified
- entrepreneurs and founders of new enterprises

⇒ *students*

⇒ partners and children



[visa application]

application for residence permit
(documents, finger prints etc.)

**statements / agreements
of other authorities**

e.g.
Labour Agency
(employees),
Chamber of Commerce
(self-employed)

[approx. 6 weeks]

**autonomous decision
by HWC**

e.g.
scientists,
family members

production of (electronic) residence permit [approx. 4 weeks]

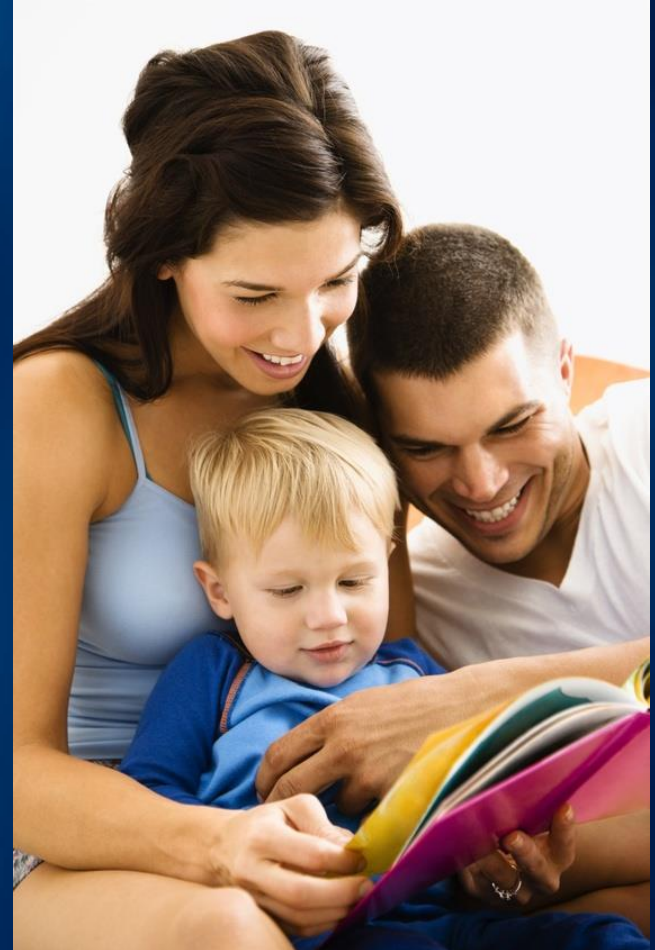
emission of residence permit

Information for all newcomers



- How to find a new home in Hamburg?
- How to open a bank-account?
- How and where is childcare provided?
- How is schooling organised?
- Where can I attend a language course?

- Greeting
 - Advice
 - Placing
- } „Newcomer Pilot“
- face-to-face
 - by telephone
 - by (e-)mail
-
- German
 - English



Hamburg Welcome Center

Website, contact Data and Business Hours



Hamburg Welcome Portal: www.welcome.hamburg.de

Central contact point for (potential) immigrants from all over the world

E-Mail: info@welcome.hamburg.de

Phone: +49 40 428 54 5001

Fax: +49 40 428 54 5009

Business Hours (32 hours weekly):

Monday: 8 a.m. to 5 p.m.

Tuesday: 8 a.m. to 12 p.m.

Wednesday: 8 a.m. to 12 p.m.

Thursday: 8 a.m. to 6 p.m.

Friday: 7 a.m. to 12 p.m.



Further Activities for a Welcoming Culture

- **Campaign by the Mayor to apply for naturalization: Hamburg. My Port. Germany. My Home**
- **Contact Point and Service for Recognition of foreign skills**
- **Information Centre Labour Mobility**

Further Activities for a Welcoming Culture

- **Awareness of the Administration for cultural differences (Integration strategy for Hamburg)**
- **IQ Network Hamburg – NOBI:**
 - 1. Services for foreign students of Medicine**
 - 2. Further Education Trainings for Newcomers to get full recognition of foreign qualifications**

Welcome to Hamburg

Thank you very much for your attention!

