

integrationszentrum Augsburg



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Overview: Augsburg a multicultural City

- **Population = 270,000**
 - 42% have migration Background (ca. 18% with foreign pass)
 - 6062 new comers with foreign pass (2011)
 - CIS countries, Turkey, Romania, former Yugoslavia (75%)
 - Less density in districts (between 48% to 10%)
- **Education**
 - 48% of School beginners have migration background
 - 15% of them manage to go to Gymnasium
 - **“socio-economic Status of families influence the educational status of children. But there no direct relationship between educational level and migration background“**



Overview: Augsburg a multicultural City

- **Labour Market**

- Around 16 % of the Augsburg's work force has a foreign pass.
- And 12% of the unemployed have no German citizenship.



The Origins of IZA

- IQ- Process chains – Prozesskette

„The Process chain is a concept, where the different individual market relevant processes (access and information; career guidance and planning; implementation and training; entry process into an employment; maintaining and development process) are integrated in one process chain to facilitate a sustainable and successful integration of migrants in labor market. This model entails a comprehensive, resource and individual oriented approach to realize the potential of job seekers.“



Steps towards achieving One-Stop-Shop

- Phase one
 - Transfer of knowledge
 - Is „Process Chain“ relevant for Augsburg?



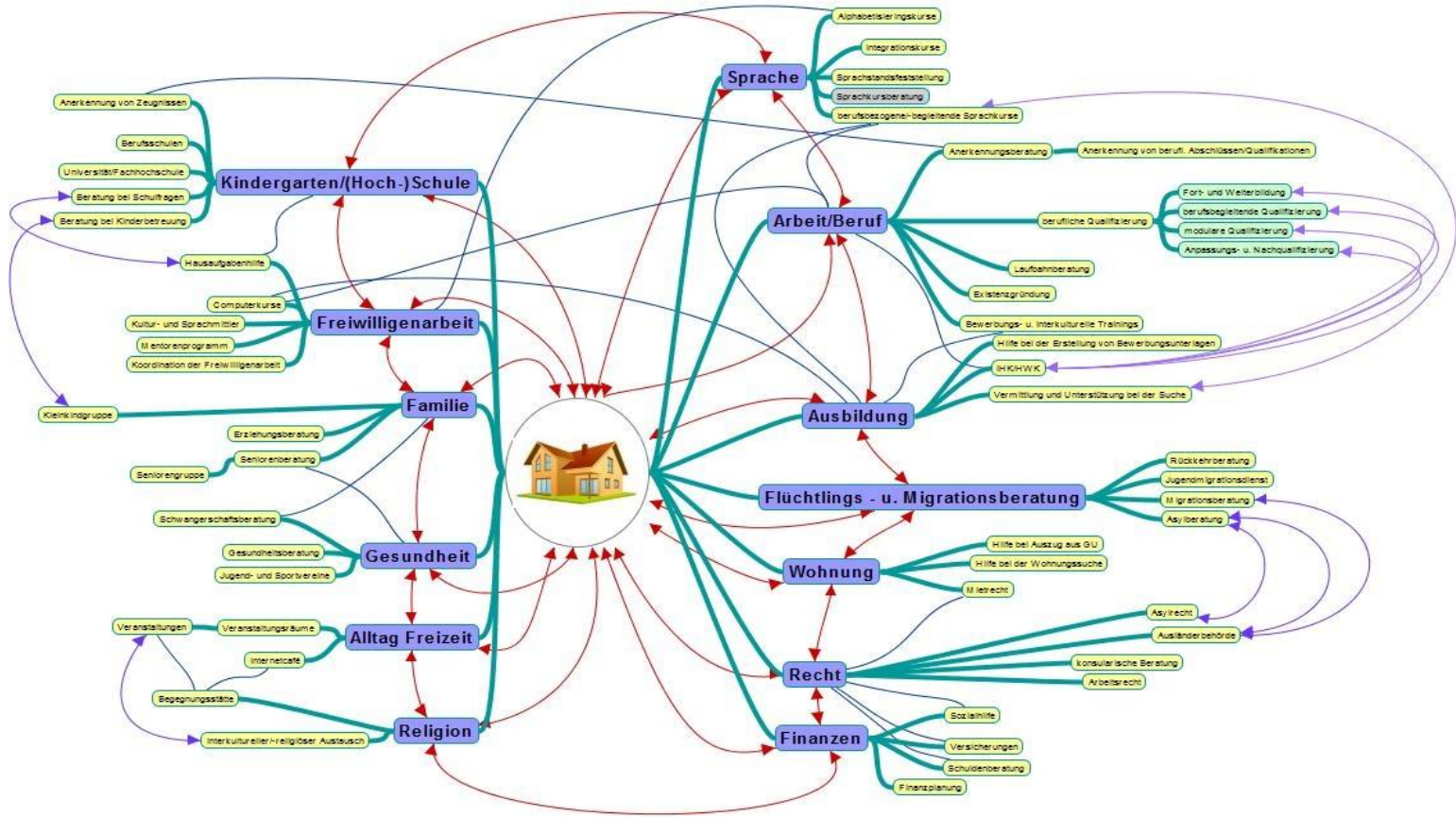
Steps towards achieving One-Stop-Shop...

- Phase two
 - Further analysis and „concept development“ for Augsburg
 - Basic Findings:
 - Augsburg is too small to have a decentralized service provision.
 - Lacks coordinating body
 - parallel structures
 - People with migration history are forced to reorient themselves
 - Often, integration is practiced as a selective a process









Steps towards achieving One-Stop-Shop

- Phase three
 - What to do next? Financing?!





The result

- Grants of EIF and BAMF
- April 2012 – March 2015
- Coordination: Tür an Tür Integrationsprojekte gGmbH



Objectives

- Development of Service overview
 - Identifying expert group or Institute on Relevant Aspects
- Systematic networking
 - Process chain
- Creation of central One-Stop- Shop for CLIENTS with migration history
 - Creation of central helpdesk
- Inclusion and Professionalization of migrants associations
 - Creating a professional post for helping the political council of migrants
 - Translators Pool to help the One-Stop-Shop concept
 - Training concepts



Objectives...

- Improving the Intercultural Knowledge (learning Networks)
 - Responsible Redirection
 - Concept development for intercultural training
 - Developing Intercultural standards
- Improving „Welcome culture“?



Our Partners:

Direct partners: with binding agreement/contracts

- Bavarian Red Cross (BRK)
- Caritas Augsburg:
- Diakonie Augsburg:
- Migration Council - Integration, Auslands und Migrationsbeirat Augsburg
- Mesopotamien Verein Augsburg
- Tür an Tür Integrationsprojekte gGmbH



Our Partners...

In House partners of IZA

- MigraNet- Migrants and labor market
- BAVF – Integration of Refugees in labor market
- First Steps – basic refugee counseling
- Mov´In – housing counseling
- Sprint – language and cultural mediators
- BINS+50



Time table of IZA

April 2012 – März 2015

01.04.2012

31.03.2015

04/2012

- Establishment of coordination
- Identification & discussion with cooperation partners
- Identification of external evaluator

05/2012 – 10/2012

- Further demand analysis
- Binding contract with House and intent contracts with potential partners
- Signing of contracts with external evaluator
- Development of common vision
- Establishment of Helpdesk

10/2012 – 12/2012

- Physical presence in offices – with all counseling services
- Determining the infrastructure of IZA
- Establishment of a central help desk for daily services
- Training „recognition of studies“
- The creation of social spaces

01/2013 – 12/2013

- Concept on Providing intercultural training for members of IZA and partners
- Establishment of network of Language cultural mediators
- Establishment of a network of volunteers
- Extending the range of consulting
- Development of event formats/structures

01/2014 – 12/2014

- Full operationalisation of services in IZA
- Services shall include: Counseling office of intercultural mediation training further qualification
- Evaluation of the whole process

01/2015 – 03/2015

- Development of models of Financing
- Transfer of the IZA to a suitable actor- „The Municipality“

On going Public Relation Work

Challenges:

- **Organisational/Grant Challenge**
 - Rules and regulations of EIF
- **PR**
 - From iza to zib
- **What is next?**
 - Citz Administration as alternative?!



Thank you for your attention!!!

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